



**Novafone Inc.** | Novafone Bldg. | Congo Town | Monrovia | Liberia | Tel +231 5600600 | Tel +231 5600111 | Fax +231 5600611 | Email [liberiainfo@novafone.com](mailto:liberiainfo@novafone.com)

### **INTERNAL/EXTERNAL JOB OPPORTUNITY**

Vacancy Title: <b>ISP Field Technician</b>	Opening Date: <b>November 25, 2015</b>
Duration of Assignment: <b>Indefinite</b>	Closing Date: <b>December 15, 2015</b>

#### **Background:**

Novafone, Inc. is seeking a suitable person for the position of **Internet Service Provider (ISP Field Technician)** to become part of our dynamic team and work in a challenging but learning environment. The applicant must be qualified, motivated and suitable individual.

#### **SCOPE OF WORK:**

The ISP Field Technician will be assigned with the Internet Service Provider (ISP) Unit and under the direct supervision of the **ISP Unit Manager**. The candidate shall perform other related duties as assigned. Must be a self-starter, detail oriented and must be self-motivated. The **ISP Field Technician** should also:

- Be Accurate and detail-oriented
- Have Good Interpersonal skills and a good team player
- Have Time Management skills
- Have Planning & organizing skills
- Have Good supervisory skills
- Have Good verbal and written skills

#### **SPECIFIC RESPONSIBILITIES**

The role of the ISP Field Technician includes carrying out the following functions:

- Working out in the field at client premises to resolve network or internet connectivity issues
- Resolving ISP network backbone issues
- Attending to task as assigned by the ISP Manager
- Performance monitoring, reporting, and tuning of Oracle database.
- Issuing and sending out client invoices within billing cycle deadline

#### **Attributes:**

- Should be willing to work flexible hours and overtime.
- Knowledge of networking and cabling is essential.

- Must be able to ascend vertical heights such as GSM towers.
- Must be able to work under pressure.
- Must have knowledge of subnetting.
- Must be able to set up wireless access points e.g netgear, TP link etc
- Must be able to work within a team and independently.
- Must have exposure to cisco routers and switches

## **EDUCATION AND OTHER REQUIREMENTS**

- A tertiary qualification or industrial certification
- CCNA is a plus
- Minimum 3 years' experience in Telecommunication
- Proficient in English
- Computer skills

All applications should be submitted to:

The Human Resources Department  
Novafone (Liberia), Inc.  
Congo Town, Monrovia

**LIBERIA**

[recruitment@c-mobile.com.lr](mailto:recruitment@c-mobile.com.lr)

Deadline for submission of all applications with copies of detail Resume/CV with supporting documents is Tuesday December 15, 2015 at 4:00pm. Only shortlisted candidates will be contacted.