

POSITION DESCRIPTION

TITLE: Clinical and QA/QI Mentor

REPORTS TO: Clinical and QA/QI Advisor

Band: I

LOCATION: *Montserrado County, Liberia*

Management Sciences for Health is seeking candidates for the Clinical and Quality Assurance/Quality Improvement Mentor position, for the USAID-funded Collaborative Support for Health Activity (CSH) in Liberia. Under the direction and guidance of CSH partner, the Institute of Healthcare Improvement, the Clinical and QA/QI Mentor, will mentor counties and districts for institutionalization of quality assurance and quality improvement practices as a permanent, integral component of service delivery in the Liberian health and social welfare system. This includes strategies that ensure appropriate EPHS quality standards and service delivery protocols are in place, revised and rolled-out as appropriate, that such standards are adhered to and continually reinforced in the workplace.

OVERALL RESPONSIBILITIES:

The Clinical QA/QI mentor will train, mentor and build the capacity of their counterparts at the County Health Team, including County Health Officer, Community Health Department Director, Clinical Supervisor, Reproductive Health Supervisor, MNCH Supervisor, Child Survival Supervisor, and Infectious Disease Supervisor.

SPECIFIC RESPONSIBILITIES:

- Assist the CHSWT to ensure appropriate EPHS quality standards and service delivery protocols are in place, rolled-out, and evaluated and revised as appropriate
- Ensure that quality improvement and quality assurance is uniformly mainstreamed and institutionalized at the county, district and health facility levels
- Improve facility-based supervision and clinical practice of EPHS protocols and quality standards
- Improve provider compliance with protocols and standards by supporting tests of change, knowledge sharing, and supportive supervision
- Improve familiarity and use of the Essential Therapeutic Guidelines and Essential Drug List for rational drug use
- Assist the MOHSW to institutionalize use of Maternal and Neonatal Death Audits and ensure utilization of data for making improvements
- Support the integration of high impact clinical practices in the work of CHSWT clinical supervisors

- Assist CHSWT clinical supervisors to identify best practices and facilitate shared learning opportunities
- Collaboratively develop a learning agenda to address skill and practice gaps

QUALIFICATIONS:

- Bachelor of Science in Nursing required, and MPH preferred
- 3-4 years of work experience in Liberian health system at the county level, including previous quality assurance and quality improvement experience
- Excellent oral and written English communication skills in written and spoken English required.
- Skills in coordinating of program activities including training needs, leading teams, communicating and networking, completing deliverables in time, and achieving results.
- Strong leadership, mentoring, management, analytical and organizational skills demonstrated by ability to work both independently and within a team, assess priorities, and manage a variety of activities with high attention to detail.
- Skills working in a multi-disciplinary team environment
- Availability to travel up to 20% time, and willingness to serve the needs of Bong, Nimba, or Lofa counties, as requested.
- Understanding of USAID administrative procedures and requirements, a plus.

Candidates must meet all the criteria of minimum qualifications.

Send your application to hrliberia@msh.org stating the position in the subject line of your email.

Interested persons must send comprehensive resume with a brief cover letter not later than closing date of the application, [September 29th, 2017](#).