

## **POSITION DESCRIPTION**

### **MANAGEMENT SCIENCES FOR HEALTH**

**TITLE:** Clinical and Quality Assurance/Quality Improvement Advisor

**NUMBER OF OPENINGS:** 3 (1 per county)

**BAND:** J

**LOCATION:** Gran Bassa County, Margibi County, Montserrado County, Liberia

**REPORTS TO:** Deputy Chief of Party

### **BACKGROUND**

The USAID is funding the Health System Strengthening (CSHSS) contract to support the Ministry of Public Health in Liberia and seeks to expand their coverage area into three new counties: Gran Bassa County, Margibi County, Montserrado County. The activities are expected to replicate those that have been implemented thus far to “Improve the Health Status of Liberians”, as laid out in USAID/Liberia’s Health Strategy, and Country Development Cooperation Strategy. This shall be achieved through: 1) Strengthened leadership and governance capacity of the Ministry of Health and Social Welfare (MOHSW) 2) Strengthened Ministry of Public Works (MPW) capacity to manage water supply infrastructure improvements, 3) Institutionalized Quality Assurance (QA) and Quality Improvement (QI) initiatives to improve health care service delivery, 4) Strengthened Human Resources for Health (HRH) Management, 5) Improved Supply Chain Management, 6) Increased financial sustainability of services, and 7) Strengthened Health Management Information System (HMIS).

### **OVERALL RESPONSIBILITIES**

The Quality Assurance/Quality Improvement (QA/QI) Advisor will provide technical assistance to support to the Ministry of Health and Social Welfare (MOH) to implement the institutionalization of QA and QI practices as a permanent, integral component of service delivery in the Liberian healthcare in one of the aforementioned target counties (Gran Bassa, Margibi, or Montserrado). This includes strategies that ensure EPHS and EPSS appropriate quality standards and service delivery protocols are in place, revised, and rolled-out as appropriate, and that such standards are adhered to and continually reinforced in the workplace, and that workforce requirements and quality standards are met through linkages with continuing medical education and skills development.

### **SPECIFIC RESPONSIBILITIES**

- Support the development and use of quality standards and operational protocols for the EPHS and EPSS.
- Support MOH (County Health Services Unit) to ensure all levels of the health system are supervised to use quality standards and service delivery protocols.
- Support MOHSW and CHSWTs to educate community members on expectations for primary clinics and health workers on providing client-centered services.
- Provide on-going M&E on quality improvement/quality assurance activities.
- Build MOH capacity to assess quality and adherence to standards of care.
- Advise and mentor CSH Clinical and QA/QI Mentors in order to strengthen implementation of quality improvement approaches at the county level.
- Meet routinely with Clinical and QA/QI Mentors to learn of county-level quality issues, and work collaboratively to determine appropriate and contextual solutions.

- Facilitate quality improvement planning process at county, district and health facility level.
- Collaborate with USAID-funded Partnership for Advancing Community Services project to harmonize quality approaches for implementation at facility and community levels.
- Participate in operational research and quality improvement operations research.

## **QUALIFICATIONS**

- Master's Degree in Public Health, with focus on Quality Assurance/Improvement preferred.
- Demonstrated experience in management, M&E of Quality Assurance and Quality Improvement processes and strategies with proven analytical skills.
- Between 6 and 8 years of experiences in global health concerning quality improvement initiatives and issues.
- Strong capacity in conceptualization related to quality of care services.
- Strong writing and communication skills.
- Excellent interpersonal skills; demonstrated ability to interact professionally with culturally diverse staff, clients, and consultants.
- Professional proficiency in spoken and written English is required.
- Excellent presentation and report writing skills.

**Candidates must meet all the criteria of minimum qualifications.**

Send your application to [hrliberia@msh.org](mailto:hrliberia@msh.org) stating the position in the subject line of your email.

Interested persons must send comprehensive resume with a brief cover letter not later than closing date of the application, **November 18, 2016.**